

Competition, Prize Draw or Giveaway Terms and Conditions

Care Professional Academy

1. Introduction

- 1.1. These Terms & Conditions apply to all competitions, prize draws, giveaways and suchlike that are promoted on and run by the Care Professional Academy (CPA).
- 1.2. Promotions on social media or through the Care Professional Academy communications are in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter, Instagram, LinkedIn or any other social network. You are providing your information solely to the Care Professional Academy (CPA) and not to any other party. The information provided by you will be used in conjunction with our [Privacy Policy](#).

2. Eligibility and entry restrictions

- 2.1. To be eligible to enter a competition:
 - 2.1.1. You must be a real person, at least 18 years old, and permanently reside or be physically located in the United Kingdom or the Isle of Man (proof of address or age may be required).
 - 2.1.2. You must work in Adult Social Care
 - 2.1.3. You must not be our employee or an employee of any person or organisation involved in the running of a Prize Draw and/or Giveaway.
 - 2.1.4. Prize Draw and/or Giveaway entrants will be promoted via marketing channels, our website, portal, and/or our social media platforms.
- 2.2. The maximum number of entries to a competition per person is 1.

3. Start and closing dates

- 3.1. A Prize Draw and/or Giveaway shall open for entries at the time and on the date specified on our website, portal, social media channels, and/or email communications. Similarly, we shall close entries at the time and on the date specified on our website, portal, social media channels and/or via email communications. Unless otherwise stated, these times and dates are set to Greenwich Mean Time (GMT).

- 3.2. Any members who join after the closing of a Prize Draw and/or Giveaway will be invalid and will not be entered into the Prize Draw and/or Giveaway.
- 3.3. No responsibility can be accepted for applications not received for whatever reason.

4. Winner Selection

- 4.1. Prize Draw and/or Giveaway entries shall be randomly selected on the basis of those criteria specified on our website, portal, marketing channels and/or social media platforms.
- 4.2. The Care Professional Academy will decide the time, frequency, date and method of selection of a winner for each Prize Draw and/or Giveaway.
- 4.3. If a Prize Draw and/or Giveaway entrant does not meet the eligibility requirements, or is subject to any entry restrictions, you shall not be entitled to be adjudged a winner and will not be entitled to a prize in any circumstances.
- 4.4. If any Prize Draw and/or Giveaway draw is declared invalid, another draw will take place in line with the applicable Terms and Conditions to determine a Winner.
- 4.5. Where the Care Professional Academy considers it reasonable to do so, it may postpone a Prize Draw and/or Giveaway for as long as it considers to be appropriate in the circumstances.
- 4.6. Our decision in respect of all matters to do with the Prize Draw and/or Giveaway will be final. If you wish to get in contact with the Care Professional Academy refer to **Section 9** of this Terms & Conditions document.

5. Winners and Prizes

- 5.1. Prize Draw and/or Giveaway prizes may be specified on our website, portal, email marketing and/or social media platforms.
- 5.2. Prize Draw and/or Giveaway prize winners will be notified of the results by e-mail or phone 30 days following the closing date of the competition. The Winner will receive their prize not more than 60 days following the closing date.

5.3. Reasonable efforts will be made to contact the prize winner for 14 days by the Care Professional Academy but if the winner fails to respond to our notification attempts within this time or provides an address for delivery of the prize or fails to meet any of the eligibility requirements or is otherwise unable to comply with these Prize Draw and/or Giveaway terms and conditions, we reserve the right to offer the prize to the next eligible entrant, and thereafter, until a winner is found.

5.4. No cash alternative to the prizes will be offered. The prizes are not transferable. Prizes are subject to availability, and we reserve the right to substitute any prize with another of equivalent value without giving notice.

5.5. Payment of Prizes to persons with a disability

5.5.1. If an entrant is made by a person with a legal, physical or other disability and are claiming a Prize Draw and/or Giveaway Prize, we may pay the Prize to an authorised representative.

6. Copyright and moral rights

6.1. You agree that the creation and use of your competition entry are in accordance with our copyright rules and [privacy policy](#) and therefore does not infringe upon any person's intellectual property rights or other legal rights.

7. Publicity

7.1. We may undertake publicity activities relating to Prize Draw and/or Giveaway prize awards. The winner therefore may be asked for the use of their name, photograph and disclosure of town or region of residence in any post-prize-winning publicity with your consent.

7.2. All other personal details collected as part of a Prize Draw and/or Giveaway will be used in conjunction with our [Privacy Policy](#).

8. Our details

8.1. Our registered office is Mundells Campus, Mundells, Welwyn Garden City, Hertfordshire, AL7 1FT.

8.2. You can contact us during the company's normal opening hours which, at the time of writing these Terms and Conditions, are 09:00 to 17:00 Monday to Friday. Reduced opening hours or closure may apply over the Easter,

Christmas, and New Year Period as well as any bank holidays. You may get in contact by:

- 8.2.1. post, using the postal address given above;
- 8.2.2. telephone, on +44 (0)1707 937 990
- 8.2.3. email, using the email address contact@careprofessional.co.uk

9. Liability

- 9.1. The Care Professional Academy will not be liable in any circumstances for any loss of whatever nature other than the non-payment of a Prize that You may be entitled to under these Terms and Conditions.
- 9.2. The Care Professional Academy will also take no liability for any mistakes caused by all or part of the computer systems or records of CPA or any third party (including, without limitation, the CRM and/or CPA Computer System) or any other action or event which prevents or hinders the issue of a valid Prize Draw and/or Giveaway.

10. Information about our Terms and Conditions

- 10.1. The care Professional Academy may change these Terms and Conditions applicable to any Prize Draw and/or Giveaway (including our [Privacy Policy](#)) at any time. These changes will be effective immediately from the date of their publication on our website and/or portal (or any earlier time CPA states), or on notification to an entrant that the changes have taken place (whichever takes place sooner) and will apply to Entries after the date on which the changes become effective, and/or Entries before that date if reasonable in the circumstances. Notification of these changes may be by email, social media post or any other form of communication reasonably decided by the Care Professional Academy.